

ITSM Word search

V P Y M N X H I H O N M V K W E M X U D
Z J U O O W Z T A T K T F X S M R P Z D
Z E L I G A X Y R H C R N Q M P W V C O
S Q D V A B H B T P U O O G R L D Y W X
E S S I A M T I I B S P I Z B O U C X P
R C W A T Z T M F P T P T M T Y E J L W
V K R A O D V O I V O U A F R E C Q A B
I A H O F P C D C R M S M P O E N Z H X
C W N M N H A A I Z E R R Y P E E S M D
E H V K O N F L A O R E O S P X I H V Z
A S Z I Q K L I L X J E F W U P R P F K
U E A A G M S T I A O P S A S E E G Q R
T R Y H G N U G N D U O N R L R P F M Z
O V L V H Q C N T C R T A M E I X I S K
M I R E G V C V E L N R R I N E E I E W
A C J R B N W M L I E E T N N N R U T J
T E Y I L P J I L T Y E L G A C E K I G
I C X S X S O S I I M P A K H E M S B Z
O U K M G U V C G E A C T I C D O P O M
N L W T K Q P B E S P D I Y I O T O C T
K T Y K N C T A N W P R G S N Z S V V O
J U K L E R Y N C I I V I P M H U E S I
E R A P R C C W E U N D D E O U C D X W
T E E P L J B S U P G S P O I A N Y Y N
R Z S T F L E A N Q U U H Z B Z A P C H

1. ABC
2. Agile
3. Artificial Intelligence
4. AITSM
5. AIOps
6. Bi-modal IT
7. COBIT
8. Customer Journey Mapping
9. Customer Experience
10. DevOps
11. Digital transformation
12. Employee Experience
13. ESM
14. IoT
15. ITIL
16. KCS
17. Lean
18. Omnichannel support
19. Peer-to-peer support
20. RPA
21. Service automation
22. Service culture
23. SIAM
24. Swarming
25. VeriSM
26. XLA