

## ManageEngine in a nutshell

- Is part of the ZOHO system
- Has a broad product portfolio that covers different areas of IT needs
- Is relatively affordable
- Has an intuitive interface
- Requires specialized developers for implementation and maintenance

## ManageEngine is a good fit for organizations that...

- are smaller—with less than 50 employees, for example
- want a broad product portfolio at minimal cost
- don't rely heavily on integrations or mostly work in the ZOHO ecosystem
- have in-house IT specialists with coding expertise and require minimal support

## Things to consider when evaluating ManageEngine

- **Limited integration possibilities**  
Integrating ManageEngine with systems outside the ZOHO ecosystem is challenging.
- **No in-house customer support**  
Customer support is located in India, leading to delayed response times and language barriers.
- **Security concerns**  
ManageEngine has faced security issues in the past—such as in 2023, when it faced vulnerabilities that allowed for the remote execution of malicious code.
- **Lack of customization**  
There are fewer customization options than in other tools, making it difficult to tailor it to your specific needs.

