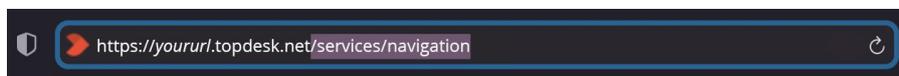




How do I reach the operator web app?

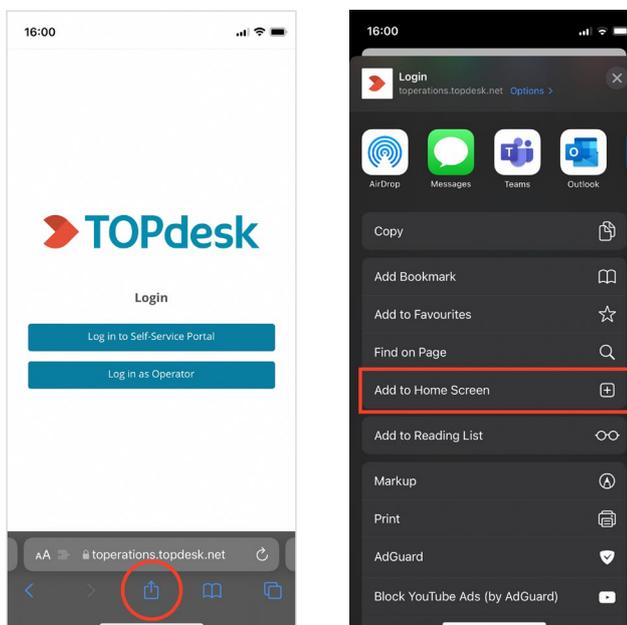
TOPdesk Mobile is a progressive web app, which means it's not available (yet) on the app store as a standalone app. However, you can add it to your home screen for easy access by going to your TOPdesk environment and adding </services/navigation> to your normal URL, for example: <https://yoururl.topdesk.net/services/navigation>



We'll make it more easily accessible soon.

How does this progressive web app work?

Navigate to the mobile link in your TOPdesk environment and install the web app on your mobile device. Android users will be automatically prompted to install it, whereas iOS users will need to install it manually by using the "Add to homescreen" functionality on their device.



What will happen to the old operator app?

The old app will remain active until the new web app is mature enough to replace it entirely. Follow the progress of the new TOPdesk Mobile via the TOPdesk Product Update emails, the roadmap, and keep an eye out on our blog and this Whitepaper page too.

But, what's the difference between the two apps?

There's a number of perks and added possibilities to the upgraded TOPdesk Mobile. For example, you can log in and install TOPdesk Mobile much more easily compared to the previous version. And since we'll only need to develop on one platform, you'll receive new features much more quickly. If you'd like to know more some features from the old app that are now available on the new version, or if you're interested in the new additions to the features list, read our [blogpost](#) that dives into all the various new developments within the upgraded TOPdesk Mobile. Want to stay updated? Follow progress on our [road map](#).

Can I be involved in the development of TOPdesk Mobile?

For sure, and we'd love that! You can help determine the future of TOPdesk Mobile by becoming a tester or sharing your feature requests. Use one of the two options below to get in touch with us. Let us know which features you need in an app, or if you're interested in being the first to test new features. We'll get in touch with you as soon as possible.

Did we miss something?

Let us know via the [feedback form](#).



More information?

Want to know more about our plans or get a live demo of our software?
Contact us via info@topdesk.com or visit topdesk.com.